

Benjamin Beecher and Daren Hymas
GoHealth
Lindon, UT

Dear Benjamin and Daren,

It is my distinct pleasure to recommend Karen Long for the position of Supervisor, Workforce Management at GoHealth. As a colleague and peer, I have been able to observe & benefit from her communication skills, work ethic, and adaptability first hand, allowing me to deliver contractual obligations to our clients.

No matter how much I plan, inevitably, I have to ask Karen to prioritize deliverables that affect our staffing plan or produce reporting that allows us to analyze staffing strategies and she is always willing to assist even when juggling multiple projects. She is knowledgeable about the program details, which allows her to act quickly on requests, many times even before I can create a new ticket!

Karen is extremely pleasant to work with and has a "can do attitude" that allows me to feel confident in knowing that timelines will not be missed. She is thorough in her work and often points out inconsistencies that she notices during her work that I might have overlooked, demonstrating her familiarity with her work and expertise in system use.

I could not be more confident in my prediction that she would be a valuable asset to the WFM team in a position of more responsibility. Thank you very much for your time. Feel free to call or email me if you have any questions.

Sincerely,

Radha Patel
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